

This Policy Statement applies to all companies within the Walkers Cleaning and Support Services and applies to any other subsidiary or trading brand used by the group. This Policy Statement forms part of the Walkers Cleaning and Support Services Quality Management System which is aligned to ISO 9001:2015 and which shall remain appropriate to the purpose and context of our business and support its strategic direction. This policy shall be communicated to all Interested Parties.

Walkers Cleaning and Support Services are committed to our Quality Management System. We believe that this is necessary to achieve the required level of all Interested Parties needs and expectation and every undertaking is implemented through a Quality Management System to meet the parameters of ISO 9001:2015. The Policy outlines the commitment by the Company for continual improvement and effectiveness of actions.

It is the policy of the Walkers Cleaning and Support Services to use all reasonable skill and care in every aspect of its services. Through the implementation of Quality Management Systems which shall involve the use of systematic planned and cost effective procedures that determine, assess and achieve quality and value in compliance with the requirements and expectations of the our Interested Parties.

The Quality Management System has the support of the Managing Director and it is a mandatory requirement that all personnel involved comply with the policies, systems and procedures defined therein. No deviation is permitted without the approval of the Managing Director.

The Managing Director has the authority and responsibility to maintain the necessary Quality Management System. The Company's policy is to provide services of a standard of excellence which fully satisfy the requirements of all Interested Parties.

This policy also includes continual improvements and the need to prevent non-conformities.

The Board will set the policies and quality objectives, ensure the resources needed to maintain its current performance and to achieve continual improvement. These objectives will be monitored for effectiveness and reviewed as required. These objectives will be defined in the context of Management Review process and progress is reported to relevant interested parties. They will be consistent with the organisation's quality policy and be relevant to the conformity of our services and take into account the enhancement of customer satisfaction.

The company will review and update of this Quality Policy periodically or if there is any change in the context of the organisation or the relevant requirements of the applicable interested parties change.

Signed:



Lee Walker  
Managing Director  
May 2021